


**RESOLUTION #4-2010/2011**

WHEREAS, the Grundy County Board of Supervisors desires to enter into a "24 Hour On-Call Case Management Emergency Coverage Agreement" with the counties of Allamakee, Chickasaw, Dallas, Fayette, Grundy, Howard, Jones, Mitchell, Warren, and Tama.

NOW THEREFORE, BE IT RESOLVED by the Grundy County Board of Supervisors that they approve the proposed Iowa Code Chapter 28E Agreement that is attached herewith as Exhibit "A", and

BE IT FURTHER RESOLVED that the Chairperson of the Board of Supervisors is appointed to execute said Iowa Code Chapter 28E Agreement on behalf of Grundy County, Iowa.

PASSED AND ADOPTED this 19th day of July, 2010.

  
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Mark A. Schildroth, Chairperson  
Grundy County Board of Supervisors

ATTEST:

  
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Mary L. Schmidt, Grundy County Auditor

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## 24 Hour On-Call Case Management Emergency Coverage Agreement

This Agreement is made pursuant to Iowa Code Chapter 28E (2009). It shall be known as the "24 Hour On-Call Case Management Emergency Coverage Agreement" and it shall include the Counties referred to in Addendum A to this Agreement (hereinafter collectively referred to as the "Participating Counties"). The Boards of Supervisors of each Participating County shall adopt a resolution approving this Agreement.

This Agreement does not contemplate and shall not be construed to limit or expand the powers, privileges, and authority of the Participating Counties, except as expressly stated in this Agreement.

Pursuant to this Agreement it is agreed as follows:

1. **AUTHORITY TO ENTER INTO AGREEMENT.** The Participating Counties are authorized to enter into this Agreement pursuant to Iowa Code §28E.12 (2009) and this Agreement shall not establish a separate legal entity to carry out the purposes.
2. **PURPOSE.** The purpose of this Agreement is to establish a working mechanism among the Participating Counties so that the Participating Counties may jointly provide the required 24 hour on-call case management emergency coverage pursuant to 441 IAC 90.8(2).
3. **GENERAL RESPONSIBILITIES AND POWERS OF CASE MANAGEMENT PROVIDERS.** A provider of case management shall have an on-call system to ensure that, in the event of an emergency, members have access to a case manager 24 hours per day, including weekends and holidays. General expectations and parameters for emergency coverage include the following:
  - a. The emergency on-call system should be one component of the member's individualized crisis intervention plan and should not be the only emergency resource for the member. The system should not replace emergency services such as 911, crisis intervention lines, or emergency services from provider agencies.
  - b. The case manager should never provide direct service, but rather is expected to arrange and coordinate services to make sure the member is safe.
  - c. Case management providers may screen calls to identify nonemergency calls that can wait until regular business hours or to divert calls to other resources when appropriate.
  - d. Time spent on responding to calls is billable time for the case management provider. Overhead costs may be included in the case management rate as an indirect cost.